

**A FULL SERVICE ARRAY IN CHILD WELFARE:
The Continuum of Child Welfare Services**

I. Community/Neighborhood Prevention, Early Intervention Services (1-27).	II. Investigative, Assessment Functions/Services (28-36).	III. Home-Based Interventions/ Services (37-55).	IV. Out-of-Home Interventions/ Services (56-82).	V. Child Welfare System Exits Services (83-96).
<ul style="list-style-type: none"> 1. Community Services Information and Referral. 2. Cash Assistance, including: <ul style="list-style-type: none"> a. Food Assistance. b. Utilities Assistance. c. Clothing Assistance. 3. Housing Assistance. 4. Child Care Assistance. 5. Transportation Assistance. 6. Employment Assistance. 7. Crisis Stabilization Services. 8. Children's Health Insurance Programs. 9. Primary Child Health Care. 10. Child Dental Care. 11. Primary Adult Health Care. 12. Educational Services for Children. 13. Family Support Centers. 14. Neighborhood Service Time Banks. 15. Home Visits to Parents with Newborns. 16. Parent Education/Parenting Classes. 17. Life Skills Training/Household Management. 18. Crisis Nurseries. 19. Parents Anonymous. 20. Head Start/Early Childhood Education. 21. School-Based Personal Safety Curriculum. 22. School-Based Family Resource Workers. 23. Before- and/or After-School Programs. 24. Mentoring for Adults. 25. Mentoring for Children and Youth (e.g., Big Brothers/ Big Sisters). 26. Child Abuse and Neglect Education (mandated reporters, etc.). 27. Child and Family Advocacy. 	<ul style="list-style-type: none"> 28. Child Abuse and Neglect Report/Hotline. 29. Child Protection Services (CPS) Intake. 30. Multiple Track Child Protective Services (CPS) Response. 31. CPS Investigation, including Safety and Risk Assessments. 32. Placement Decision-Making and Permanency Planning. 33. Comprehensive Family Assessment. ---- 34. Specialized CPS/Domestic Violence Investigation. 35. Domestic Violence/CPS Protective Order Process. 36. Child Justice/Child Advocacy Centers. 	<ul style="list-style-type: none"> 37. Voluntary In-Home Child Welfare Casework Services. 38. Involuntary In-Home Child Welfare Casework Services. 39. Case Management Services. 40. Family Group Conferencing. 41. Wrap-Around Services. 42. Placement Prevention Flexible Funds. ---- 43. Homemaker Services. 44. Parent Pals/Child Welfare Mentors. 45. Behavioral Aides. 46. Father/Male Involvement Services. 47. Public Health Aides. 48. Outpatient Substance Abuse Services. 49. Outpatient Domestic Violence Services. 50. Outpatient Mental Health Services. 51. Child/Adolescent Day Treatment. 52. Sexual Abuse Treatment. 53. Therapeutic Child Care. 54. Intensive Family Preservation. 55. Respite Care for Parents. 	<ul style="list-style-type: none"> 56. Voluntary Out-of-Home Child Welfare Casework Services. 57. Involuntary Out-of-Home Child Welfare Casework Services. 58. Concurrent Case Planning. 59. Placement Disruption Services. 60. Reunification/Permanency Casework. ---- 61. Court Appointed Special Advocates (CASA). 62. Supervised Visitation. 63. Post-Prison Reunification Services. 64. Emergency Kinship Placement. 65. Emergency Shelter Care. 66. Domestic Violence Shelters. 67. Legal Counsel for Children in Custody. 68. Legal Counsel for Parents When Children in Custody. 69. Child Welfare Mediation. 70. Family Foster Care. 71. Medically Fragile Foster Care. 72. Treatment Foster Care. 73. Shared Parenting Foster Care. 74. Foster-Adoptive Care. 75. Respite Care for Foster Parents. 76. Group Home Care. 77. Residential Programs for Adolescent Behavior Problems. 78. Residential Adolescent Substance Abuse Treatment. 79. Residential Adult Substance Abuse Treatment. 80. Residential Substance Abuse Treatment for Women with Dependent Children. 81. Inpatient Adult Mental Health Treatment. 82. Inpatient Child/Adolescent Mental Health Treatment. 	<ul style="list-style-type: none"> 83. Pre-Adoption Casework. 84. Post-Adoption Casework. 85. Independent Living Casework ---- 86. Adoption Support. 87. Adoption Subsidy. 88. Post-Adoption Crisis Intervention. 89. Guardianship Support. 90. Guardianship Subsidy. 91. Independent Living Skills Development Program. 92. Independent Living Dormitory Services. 93. Independent Living Supervised Apartments. 94. Job Coaches. 95. Post-Secondary Tuition Waiver. 96. Foster Care Transition Medicaid.

SAMPLE: A COMPLETED SERVICE SHEET

Service 1: Community Services Information and Referral Line.

Description: A center and/or telephone line where community residents can find out about existing benefits, services, and programs and the procedures for obtaining or using them, and that helps people find other appropriate resources and sources of help.

A. Availability.

Check one:

This service is NOT available in our jurisdiction (county, region, city, neighborhood, state, etc.) or through another jurisdiction. (If "this service is not available" is checked, go directly to Question D., below.)

This service IS available in our jurisdiction (county, region, city, neighborhood, state, etc.) or through another jurisdiction.

If you checked that the service IS available, briefly record/describe who provides the service in your jurisdiction OR where it is available to you from another jurisdiction:

The County's United Way handles information and referral for the county. However, its database is made up primarily of its own member agencies. But it is updating the database to include other service providers.

B. <u>Quantity.</u>	Meets None of the Need	Meets Some of the Need	Meets Half of the Need	Meets Most of the Need	Meets All Need
<i>Is enough of the service available to meet needs?</i>	0	1	②	3	4
C. <u>Quality.</u>	Poor	Occasionally Good	Sometimes Good	Often Good	Always Good
<i>How effective; family-centered; culturally sensitive, etc.?</i>	0	1	2	3	④
D. <u>Importance.</u>	Not Important	Would Be Nice	Moderately Important	Very Important	Critically Important
<i>How important to develop/continue this service?</i>	0	1	2	3	④

E. Comments (Record facts or reflections that may be useful later in analyzing the results. Also, in regard to Question C [Quality], identify any independent sources of evaluation of the quality of the service, such as consumer satisfaction surveys, etc.):

United Way has some completed satisfaction surveys from community members who used its information and referral service.
