

National Child Welfare Resource Center for Organizational Improvement
(NRCOI)
and the National Resource Center for Legal and Judicial Issues (NRCLJI)
Co-Sponsored Webinar

**CONTINUOUS QUALITY IMPROVEMENT
FOR COURTS AND CHILD WELFARE:
COLLABORATIONS TO IMPROVE OUTCOMES**

Thursday, February 6, 2014

2:30 pm Eastern • 1:30 pm Central • 12:30 pm Mountain •
11:30 am Pacific • 10:30 am Alaska • 9:30 am Hawaii

HANDOUTS AT NRCOI WEBSITE:

www.nrcoi.org/tele_detail.htm

PRESENTERS:

*Christeen Borsheim, Director, Child Safety and Permanency Division, Minnesota
Department of Human Services, Christeen.Borsheim@state.mn.us*

*Ann Ahlstrom, Staff Attorney and Manager, Minnesota State Court Administrator's
Office, Ann.Ahlstrom@courts.state.mn.us*

*Tiffany Roper, Assistant Director, Supreme Court of Texas Permanent Judicial
Commission for Children, Youth and Families, Tiffany.Roper@txcourts.gov*

*Kelly Kravitz, Foster Care Education and Policy Coordinator, Texas Education Agency,
Division of Federal & State Education Policy, kelly.kravitz@tea.state.tx.us*

*Jenny Hinson, Division Administrator for Permanency, Texas Department of Family and
Protective Services, Jenny.Hinson@dfps.state.tx.us*

AGENDA:

- Welcome and Introductions – *Peter Watson and Jennifer Renne*
- Outcome data; child welfare/court collaborative CQI efforts; challenges and lessons learned –
 - Minnesota – *Christeen Borsheim and Ann Ahlstrom*
 - Texas – *Tiffany Roper, Kelly Kravitz and Jenny Hinson*
- Questions and Discussion