COLLABORATIVE PRACTICE: SHARING CASES AND GOING OUT ON HOME VISITS

- Supportive Consultant
  - Family Point of View
  - Focus
  - Family Point of View Prepare
  - Family Point of View During
  - Family Point of View After

“TEAMING” and “PARTNERSHIP” between workers and supervisors provides an opportunity to provide “ON SITE” feedback and direction for improvement.
BEFORE THE VISIT, THE SUPERVISOR MIGHT ASK:

✓ “What do you hope to accomplish in partnership with the family?”

✓ “What are the risks and safety issues the family needs to address?”

✓ How can I be useful to you on this visit?”
AFTER THE VISIT, THE SUPERVISOR MIGHT ASK:

✓ “Which parts of the visit would the family say were most helpful and made a difference?”

✓ “What progress has the family made since your last visit?”

✓ “What are the next steps for you and for the family?”

✓ “In what ways can I be helpful to you with this family?”
SUPERVISORS CAN HELP WORKERS KEEP THE FAMILY AND THE CHILD’S SAFETY CLEARLY IN FOCUS AS THEY:

- **Evaluate** for strengths and possible solutions from the family’s perspective;

- **Elicit** well-constructed goals from the family’s frame of reference;

- **Listen** to the family to find hidden resources and capitalize on them;

- **Encourage** workers to always work toward family-driven solutions that are created in collaboration with the worker; and

- **Emphasize** what will work, tailoring interventions for each family, with the family fully included in and leading the effort to make lasting change.
COACHING

✓ Family Point of View
✓ One on One
✓ Peer Support “Coaching Buddy”
✓ Leadership: Communicating Vision
✓ Family Team Meetings: Modeling
✓ Outcomes
  > What are the family’s goal?
  > How will they…we know?
CASE CONSULTATION

✓ Collaborative View of:
  > Family Cases
  > Family Point of View

✓ Peer Wisdom Expertise

✓ Building a Skill Set to Be:
  > Family Centered
  > Strength Based
  > Focused
  > Inclusive
  > Outcomes Oriented