

# Technology Training Catalog

The Muskie School of Public Service  
Serving: DHHS Program Staff

April – June 2007

*Collaboratively Making State of the Art Technology Training Available for All Who Need It*

## Find it Fast

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## NEW CLASS!!!

Are you working on a project that you need a little help with? Have you ever wondered how to do a complicated task in Office 2003 but you don't know where to find help? Do you just want to spend 3 hours away from the office? If the answer is YES to any of these questions, we have a solution! We are offering the following Open Labs in Augusta:

Word/Excel/Publisher/Outlook	April 20 <sup>th</sup>	1:00 – 4:00
Access	April 25 <sup>th</sup>	9:00 – 12:00
PowerPoint	April 25 <sup>th</sup>	1:00 – 4:00

If you plan on attending any of these Open Labs, please fax in your registration form to Melissa Richard (626-5246).

Can my group/unit come to a class to learn how to:

- ◆ Track Changes
- ◆ Create a Table of Contents
- ◆ Construct Macros
- ◆ Use Excel as a Tracking Tool
- ◆ Figure Out Nested IF Statements

Yes, we can offer customized group classes! Contact Susan Millett at 626-5035 to discuss ways to customize a class for you.

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# Course Descriptions and Schedule

**Computer Basics**

**Half Day**

This course is for those who need the basics to start using your computer at work. The class begins by learning the parts of the computer, how to use a mouse, and basic Windows functions. After exploring these topics, you will become familiar with creating new documents; saving; editing; copying and pasting; and other basic Microsoft Word tasks. Then it is time for an introductory look at e-mail using Microsoft Outlook.

## Key Topics:

 Using the Mouse

 Basic Windows Concepts

 Cut, Copy, and Paste

 Editing Files

 Printing

 Sending E-Mail

 Using the Outlook Calendar

 Adding Tasks and Notes

Date	Time	Location
April 9	9AM – 4PM	Bangor
June 21	9AM – 4PM	Augusta

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Tired of saving files and then not knowing where to find them? If you're still looking for that old document, then this course was designed for you.

**Key Topics:** **Naming and Storing Files** **Creating Folders** **Finding and Saving Files** **Deleting Files / The Recycle Bin**

<b>Date</b>	<b>Time</b>	<b>Location</b>
April 20	9AM – 12PM	Augusta
May 7	9AM – 12PM	Bangor

Introduction to Outlook is a personal organizational system that allows you to work with electronic mail, calendars, task lists and notes. This course will provide you with an overview of its functionality.

**Key Topics:** **Using E-mail** **Writing Notes** **Using the Calendar** **Setting Options** **Creating Contacts** **Printing** **Entering Tasks** **Managing Your Mailbox Limits**









<b>Date</b>	<b>Time</b>	<b>Location</b>
April 5	9AM – 4PM	Augusta
April 24	9AM – 4PM	Bangor

**Advanced Outlook 2003****Full Day**

If you are ready to advance your knowledge of Outlook, this is the class for you. This course is designed to expand the use of email, contacts, calendar, tasks, and notes.

**Prerequisite:** Working knowledge of the topics covered Introduction to Outlook.

**Key Topics:**









-  Accessing Outlook Via the Internet
-  Creating folders
-  Scheduling meetings
-  Sharing your calendar
-  Calendar Options
-  Creating contacts from emails
-  Saving a note to your desktop
-  Creating categories for tasks

Date	Time	Location
April 26	9AM – 4PM	Augusta
June 14	9AM – 4PM	Augusta
June 18	9AM – 4PM	Bangor
June 28	9AM – 4PM	Portland

**Introduction to Word 2003****Full Day**

If you need to write letters, send memos, and/or edit documents, this is the course to get you started. You will learn many of the functions and capabilities of Microsoft Word.

**Key Topics:**

-  Creating and Saving a Document
-  Editing Files
-  Spell Check, Thesaurus, and Grammar Check
-  Using AutoCorrect and AutoText
-  Customizing Page Setup
-  Changing Fonts
-  Enhancing Text
-  Printing Files

Date	Time	Location
April 23	9AM – 4PM	Augusta
May 1	9AM – 4PM	Bangor
June 5	9AM – 4PM	Augusta
June 29	9AM – 4PM	Bangor


Intermediate Word covers tasks that you may not have used before. These features allow you to further customize the work you do in Microsoft Word.

Prerequisite: Working knowledge of the topics covered in Introduction to Word.

### Key Topics:

 Using Advanced Text Formatting

 Customizing Toolbars

 Applying Tabs and Indentations

 Changing your Default File Location

 Manipulating Graphic Objects

 Creating and Using Macros

Date	Time	Location
May 3	9AM – 4PM	Augusta
May 17	9AM – 4PM	Portland
May 18	9AM – 4PM	Bangor

Advanced Word focuses on the use of many features you may not have come across when using Word for more basic documents. This course covers several features designed for use with long documents.

Prerequisite: Working knowledge of the topics covered in Introduction to Word.

### Key Topics:

 Applying Themes

 Working with Styles

 Creating and Modifying a Table of Contents

 Using the Document Map

 Adding Page and Section Breaks

 Linking and Embedding Files

 Adding Author Comments

 Working with Headers and Footers

*For Advanced Users*

Date	Time	Location
June 4	9AM – 4PM	Bangor
June 19	9AM – 4PM	Augusta

Word Tables focuses on how to create and modify tables in Microsoft Word. You will be amazed at the many uses for tables in a Word document!

Prerequisite: Working knowledge of the topics covered in Introduction to Word.

#### Key Topics:

 Creating Tables

 Adding and Deleting Data from Tables

 Formatting Tables

 Performing Calculations in Tables

**This class will be offered in our next quarterly catalog.**  
If your group of three or more wishes to receive this training sooner,  
please complete the Group Registration Form  
on the reverse side of the Individual Form.

Word Forms takes a look at creating forms in Microsoft Word. This class includes information on how to create and use templates, use tables in forms, and form letters. For you previous Lotus users, this class covers the equivalent of Click Here Boxes.

Prerequisite: Working knowledge of the topics covered in Introduction to Word.

#### Key Topics:

 Creating a Template

 Adding Form Fields

 Formatting a Form

 Using a Form

 Using a Table in a Form

 Protecting a Form

 Modifying a Form Template


 Deleting Templates

**This class will be offered in our next quarterly catalog.**  
If your group of three or more wishes to receive this training sooner,  
please complete the Group Registration Form  
on the reverse side of the Individual Form.

Word Mail Merge provides in-depth coverage of the how and why of doing a mass mailing.

Prerequisite: Working knowledge of the topics covered in Introduction to Word.








### Key Topics:

- |  |   |
|--|---|
|  Creating a Main Document     |  Using a Mail Merge Query      |
|  Creating a Data Source       |  Editing Data                  |
|  Using the Mail Merge Toolbar |  Merging Data                  |
|  Finding and Sorting Records  |  Creating Envelopes and Labels |

Date	Time	Location
May 7	1PM – 4PM	Bangor

If you are in need of a program that will organize numbers and perform calculations, Microsoft Excel is the application to use. This introductory class will familiarize you with the basic uses of Excel 2000.

### Key Topics:

- |   |   |
|---|---|
|  The Excel Window                      |  Using AutoFill and AutoFormat         |
|  Creating and Saving an Excel Workbook |  Basic Worksheet Formatting            |
|  Editing a Worksheet                   |  Developing and Modifying Excel Charts |
|  Excel Formulas and Functions          |  Printing Worksheets and Charts        |


Date	Time	Location
April 3	9AM – 4PM	Augusta
April 6	9AM – 4PM	Bangor
April 12	9AM – 4PM	Portland
May 31	9AM – 4PM	Augusta

If you are ready to sharpen your skills in Excel, then this is the course for you. This course offers insight into more complex spreadsheet concepts and techniques using Excel 2000.

Prerequisite: Working knowledge of the topics covered in Introduction to Excel.

### Key Topics:

-  Copying Worksheets
-  Linking Worksheets
-  Using IF, COUNTIF, and SUMIF Functions
-  Using Data Validation
-  Conditional Formatting
-  Sorting and Filtering
-  Embedding to Word
-  Simple Macros




**For Advanced Users**

Date	Time	Location
May 11	9AM – 4PM	Augusta
June 8	9AM – 4PM	Portland
June 12	9AM – 4PM	Bangor

This course provides an overview of Access, as well as basic database development skills.

### Key Topics:

-  Creating a Database
-  Creating Simple Queries
-  Defining Field Types
-  Creating Tables and Forms
-  Generating Basic Reports
-  Using Tools to Ensure Accuracy

Date	Time	Location
April 19	9AM – 4PM	Augusta
April 27	9AM – 4PM	Portland
May 29	9AM – 4PM	Bangor
June 11	9AM – 4PM	Augusta



## Intermediate Access 2003

Full Day

This course will provide experienced Access users with information regarding more complex database structure.

Prerequisite: Working knowledge of the topics covered in Introduction to Access.

### Key Topics:

 Sharing Data between Sources

 Database Relationships

 Customizing Forms and Reports

 Compacting and Repairing a Database

*For Advanced Users*

Date	Time	Location
May 14	9AM – 4PM	Augusta

## Advanced Access 2003

Full Day

This course provides experienced database users with skills to create advanced queries and reports, as well as switchboards.

Prerequisite: Working knowledge of the topics covered in Intermediate Access.

### Key Topics:

 Parameter Queries

 Expressions in Queries and Reports

 Statistical Queries

 Switchboards

 Update, Append, Delete and make Table Queries

 Macros


*For Advanced Users*

Date	Time	Location
June 1	9AM – 4PM	Augusta

Creating an effective, efficient database that produces useful information often requires more knowledge than basic “point and click” commands. This course provides individuals the opportunity to create and maintain small and medium size databases.

**Prerequisite:** Working knowledge of the topics covered in Introduction to Access.

### Key Topics:

 What is a Database?

 Identifying Requirements

 Conceptual Design

 Database Qualities

**Note:** Given the nature of this course, it cannot deal with large-scale, office-wide or regional databases, including client-server databases being created by many Offices. Rather, it is designed to assist individual users or small groups of users with new databases that they wish to create or existing small databases that users wish to enhance to use more effectively.


Date	Time	Location
May 10	9AM – 4PM	Augusta

Do you want to create professional presentations for overhead projectors, paper handouts, and on-screen slide shows? Would you like them to look snazzy and interesting, yet still be quick and easy to produce? If this sounds like what you need, sign up for Introduction to PowerPoint and let the creativity begin!

### Key Topics:

 Developing a Presentation

 Adding and Modifying ClipArt

 Formatting a Presentation

 Adding On-screen Transitions and Animation

 Managing Presentation Slides

 Creating Speaker Notes and Handouts

Date	Time	Location
April 13	9AM – 4PM	Augusta
April 17	9AM – 4PM	Bangor

**Advanced PowerPoint 2003****Full Day**

Do you know the basics of PowerPoint but wish you could customize the look of your slide show?...incorporate elements from other files?... learn the ins and outs of making and running a professional presentation? If so, this course will give you the tools and skills needed to get your presentation from the idea phase to any audience.

**Prerequisite:** Working knowledge of the topics covered in Introduction to PowerPoint.

**Key Topics:**

-  Things to do Before a Presentation
-  Importing from Word and PowerPoint
-  Customizing the Design
-  Adding and Modifying Objects
-  Making a computer based slideshow
-  Preparing for use on other computers

Date	Time	Location
May 22	9AM – 4PM	Augusta

**Microsoft Publisher 2003****Full Day**

Looking for an easy way to design brochures, newsletters and other publications? This is the class for you. This course will provide you with the skills needed to create dynamic publications that get you noticed.

**Prerequisite:** Working knowledge of the topics covered in Introduction to Word.

**Key Topics:**

-  Working with Text
-  Non-Text Objects
-  Formatting
-  Finishing Touches

Date	Time	Location
May 21	9AM – 4PM	Bangor
May 25	9AM – 4PM	Portland
June 25	9AM – 4PM	Augusta

Do you have a "special" project you are working on and need a little help? Bring your project/questions to our Open Labs, and we will spend ½ day working together. Sign up for one of the following classes and pop your file on a jump drive, cd, or a disk to bring with you.

**Word, Excel, Publisher, Outlook Open Lab**

Date	Time	Location
April 20	1PM – 4PM	Augusta

**Access Open Lab**

Date	Time	Location
April 25	9AM-12PM	Augusta

**PowerPoint Open Lab**

Date	Time	Location
April 25	1PM-4PM	Augusta



# Contact Information

## *General Questions???*

**Melissa Richard**  
Administrative Assistant II  
Phone: 626-5040  
Fax: 626-5246

[mrichard@usm.maine.edu](mailto:mrichard@usm.maine.edu)

## *Requests for Custom Training*

**Susan Millett**  
Coordinator of Technology Training  
626-5035

[smillett@usm.maine.edu](mailto:smillett@usm.maine.edu)

## *Directions/Courseware/ Additional Registration Forms/General Information*

Please refer to our website at  
[www.muskie.usm.maine.edu/ttg](http://www.muskie.usm.maine.edu/ttg)

## *Requests for Web, Graphic, or Database Design Services*

**Marshall Soloway**  
Director of Technology  
626-5263

[msoloway@usm.maine.edu](mailto:msoloway@usm.maine.edu)

## *Technology Training Specialists*

[Rachel Frost](#)

[Becky Johnson](#)

[Susan Millett](#)



# Computer Lab Directory

- Augusta** Muskie School, 295 Water Street  
*All classes for this quarter will be held in our Cyberspace Lab, Room 209*
- Bangor** Dorothea Dix Psychiatric Center, 656 State Street
- Portland** DHHS, 161 Marginal Way

Complete directions to computer labs will be mailed with class confirmation letters. You can also print them off our website.



**We're Moving....  
Details to follow!!!**

## Registered?

Have you ever wondered if you are registered for a class?

You know you are registered for a class when you receive a confirmation email or a confirmation letter in the mail.

If you haven't received a confirmation letter within two weeks, please contact Melissa Richard at 626-5040.

## Late Policy

All classes begin promptly at 9:00 and/or 1:00 pm.

Please make every effort to arrive and be ready to begin training at the designated time. Late-comers will be asked to reschedule so as not to disrupt the flow of the class or their fellow trainees.

Thank you for your cooperation.