AREAS OF INQUIRY

Therapists

I. **Description of their role:**
   A. Overview of services they provide
   B. Intake process
   C. Training they receive
   D. Referrals they make
   E. Caseloads
   F. What would be an ideal caseload?
   G. Hours

II. **Delivery of services:**
   A. Age groups of clients?
   B. Where are clients typically served?
   C. Typically where are services provided when a child is in child care? Reasons.
   D. How are these decisions made?
   E. If services are not provided at child care, is transportation provided for the child?
   F. When services are not delivered at the child care program, what problems, if any, does that pose for the families?
   G. Scheduling issues

III. **Communication:**
   A. Frequency of communication with child’s parents
   B. Frequency of communication with child’s service providers
   C. Communication with child care provider?
   D. What assistance, if any, do you provide the child care provider?

IV. **Knowledge about families:**
   A. Stress levels
   B. Most frequently heard concerns by parents
   C. Biggest concerns about the children and families you serve?

VI. **Their suggestions for what changes would make it easier for these families, especially in balancing work and family.**